

# INFORMATION TECHNOLOGY MANAGER

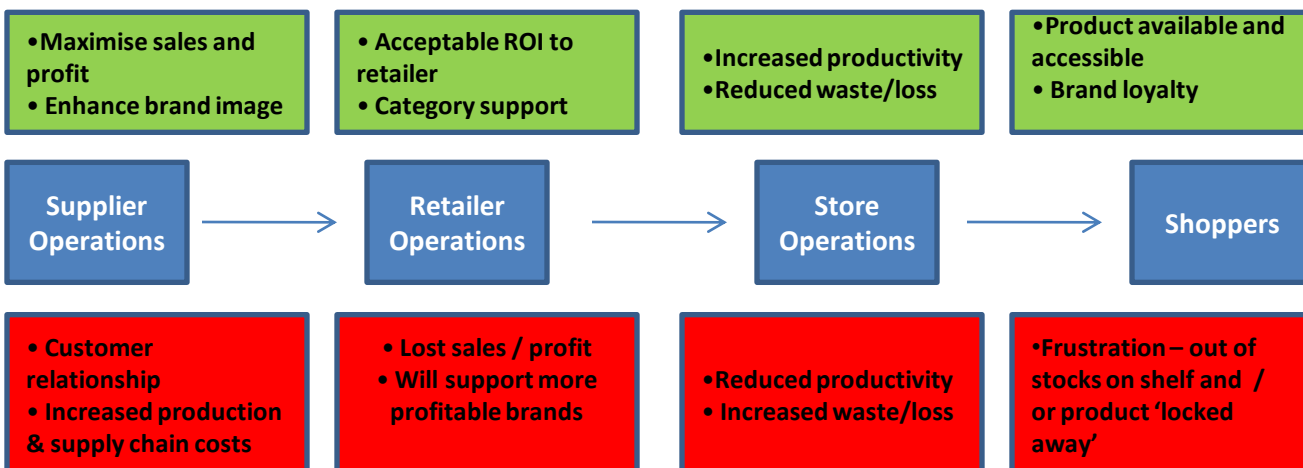
How does Shrinkage and Loss Prevention impact me in my role?

Whole of business costs	Fraud/Risk	Audit/Governance
Need to assist the business to identify and measure shrinkage/loss in an easy way. Do our systems provide accurate and timely information?	Need to assist the business to identify potential fraudulent activity.	Need to provide the systems & controls to minimise the opportunity for shrinkage/loss.

What actions can I take in my role to assist loss prevention?

<b>Map &amp; Measure</b>	Highlight shrinkage data to the business to ensure clear knowledge and understanding of level of margin loss for business, degree of known /unknown loss occurring, degree of known volume loss and underlying types/causes of known loss. Identify highest risk products, categories, regions, stores for priority attention in the business. Data must be timely.
<b>Compare</b>	Does the organisation have the required information in a consistent, timely and easy to use format? Do each of the different function have the same access to the information? Do they receive standard reports? How do our systems / definitions compare with the industry?
<b>Consider</b>	Have we followed the high risk products from the warehouse to the shelf? Do we have the right balance of systems and software for the right ROI. Do we understand how this impacts the rest of the organisation and the shopper?
<b>Discuss</b>	What expertise can be used to address potential or current issues with shrinkage – both within own business (supply chain, field sales, finance etc..) and from customers (loss prevention, store managers) who can offer insight and advice
<b>Trial</b>	Jumping straight to action can prove costly and overkill. Making several changes at once can hide what is most effective. Discuss opportunities to trial (via the ECR Road Map process) solutions to shrinkage with stakeholders collaboratively.

What are the potential impacts of my decisions on Shrinkage throughout the value chain? (*Good and Bad*)



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**Details:**

<b>Name:</b>	
<b>Title:</b>	
<b>Category:</b>	
<b>Year:</b>	

**Specific responsibilities regarding Shrinkage Management within role:**

<b>Shrinkage Issue</b>	<b>Personal Responsibility</b>

**Priority shrinkage challenges and action plan for year ahead:**

<b>Priority Challenges</b>	<b>Action Plans</b>	<b>Target / Goal</b>